

**B&NES Health and Wellbeing
Board Development Session
*05/02/2026***

Session Output Slides



What do successful preventative roles & relationships look like?

Young people and families need...

Access to support

Elimination of stigma

Their voice to be heard

Relationships need...

Collective responsibility & decision making

Shared understanding

Mutual trust

Communication needs to be...

Seamless

Clear and concise

Consistent across partners

How we work together needs to be...

Integrated and coordinated

Outcome focused

Data driven

What does this look like?

- Clarity on thresholds
- Right people in the room
- Know the need and the outcome
- Timely sharing of information
- Managing expectations

- One plan approach
- Improved digital access
- Universal preventative roles
- Embed offer in community
- Graduated response

What else was identified as successful or supporting success?

Graduated response
- proactive
prevention

Increased family
resilience

Children's
Centres acting
as hubs

Co-delivering
where we
cannot co-locate

Reduced
statutory need

Reduced
children in care

Right skills and
capacity within
the workforce

Systems that
talk to each
other

Families involved
in the co-design
of the system

Other comments of note or caution:

Streamlined communications can become **overwhelming**

Early years settings are key

It's not a Monday to Friday, 9 - 5 service

Investment is needed to make this work - where will this come from?

Need to build back community relationships

Surestart was a holistic One Stop Shop - **and it worked!**

Families and Young People **don't want** to repeat their stories

What are the current engagement gaps and why do they persist?

Opaque ecosystem

Who to go to first?

Where does a professional go for advice?

So many options can be overwhelming

Communication between partners

Data sharing protocols

"Silo" relations between families and partners

A way to have less formal conversations

Alignment

Failure to find common ground - each agency has own remit

Partners only feeling valued when Council needs something

Unreliable funding to partners from Council

System Design

Ability for partners to come together

Equal voices in co-design

Shutting down old systems

What does this result in?

- First-step paralysis
- Historic decisions creating gaps
- Inconsistent pace
- Frustration from partners
- Lack of shared data
- Fighting for services
- Too many groups
- Voluntary sector not connected
- Lack of joined up working
- Risk adversity

What can be done to reduce the gaps?

Connected
Data

Community sessions
could be used more
effectively

Midwives as
system navigators

Very local front door
- where families are

Clear mapping
of the system

Safe & trusted space
to get information

Toolbox to support
professionals

Holistic view of
investment and
funding

Understand local
community
communication

Make more use of
existing community
activity

Skilling up
partners

Baseline of success
identified and
measured

What is stopping us?

Competing statutory priorities

Families seeking help too late

Diluted funding across organisations with overlapping purpose

Fragmented and disjointed data

Lack of capacity

Services commissioned in solos so work in silos

Pressures that do not track together across organisations

Lack of understanding of availability of universal services

Increased demand

Dealing with necessary complexity

Don't understand each other's work

Not enough time